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Getting Started Guide

Yo!Gigs is a large freelancing and crowdsourcing marketplace, where every day, businesses of different sizes and independent freelancers from all over the world meet here to attain remarkable things.

If you have decided to join our community of experts by becoming a freelancer to advance your career and grow your earnings, this guide is for you.

Follow the step by step process shared to get started as a freelancer on this platform.

1. Visit the platform

Open a web browser and in the address field, type in the platform's URL to visit the platform's front end home page.





2. Create an account

There are two steps involved in becoming a freelancer on the platform:

- 1. First, you need to create an account on the platform (where you are automatically added as a client when you fill the **Create an account** form or <u>sign in via your Gmail or Apple ID</u>).
- 2. The second step involves filling the <u>freelancer registration form</u>. Once you fill this form, your request to become a freelancer is sent to the platform's admin, who reviews your profile and either accepts the request or rejects it.

There are two places from where you can register as a freelancer on the platform:

- Login/Sign-up button > Create an account link at the bottom of the form
- Become a freelancer button

All options	will lead yo	u to the Ch	eale an acco	unt page.

All options will load you to the Create an account page

Create an account			
As a client I want to hire talent.	 As a freelancer I am looking for work. 		
First name*	Last name		
Username*	Last name		
Email ID*	Register as	~	

DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk (*)** next to a label indicates that the information is mandatory.

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By default, the option 'As a freelancer' will be selected already. If not, select it.

Fill in your details under this form, including:

- First name*: Enter your first name.
- Last name: Enter your last name.
- **Username*:** Enter a username.
- Email ID*: Enter your email address.
- **Register as:** Click the field and select if you are registering as an individual or a company from the dropdown list.

Scroll down to update the next fields:

0	Confirm password	0		
		~		
Create an	account			
By joining, you agree to our <u>Terms & Conditions</u> and <u>Privacy Policy</u>				
	to our <u>Terms</u>	Create an account to our <u>Terms & Conditions</u> and <u>Privacy Policy</u> y have an account? <u>Sign in</u>		

• **Password*:** Enter an alphanumeric password that is at least 8 characters long.



The password is case-sensitive, which implies that "A" and "a" will both be considered two different characters.

Click O to view the password you typed, which is hidden behind the bullets (•) in the password field. This will reveal the dotted password.





- **Confirm password:** Re-enter the new password you entered in the last field.
- **Country*:** Click the field and select the country you are currently residing in from the dropdown list.

Refer to the Terms & Conditions and the Privacy policy of the platform by clicking the respective links below the **Create an account** button.

Once done, click Create an account.

a

Once you complete this step, you will be added as a client on the platform.

Your next step is to fill the <u>freelancer registration form</u> (provided you have completed any other formalities required based on the <u>settings configured</u> by the admin).

Signing up via your Gmail/Apple ID

If you follow the process of signing up using your Google or Apple ID to create an account, a client account will be created for you and you will be directed to the client dashboard.

To become a freelancer, you will have to create an account as a freelancer as well, to move ahead with your freelance journey.

There are two ways to do this:

a. Become a freelancer

Scroll down to select **Become a freelancer** on the navigation menu.

Select it to request to become a freelancer on the platform.



	Yo!Gigs	Dashboard (Client)	
	+ Post a job		
≡	HISTORY Job orders Wallet recharge orders	Hello, Clementine 👏	
r L	READY-TO-GO SERVICES Service orders OTHERS	Location : Canada Member since : as : Individual	
S	 Gift cards Become a freelancer Reported issues DISCUSSION FORUM My questions 	Total jobs Total jobs 3	

This will direct you to the Freelancer registration form.

b. Log in as a freelancer

On the left side navigation panel, click the profile icon.

A tiny menu appears.

Turn **on** the 'Log in as a freelancer' toggle switch to request to become a freelancer on the platform.





This will direct you to the Freelancer registration form.

Additional points to note

- If the admin has activated the feature where you are **required to verify your** email address after filling the Create an account form, you will first have to verify your email address, and then log into your account to go to the <u>Freelancer registration form</u>.
- If the admin has activated the feature where **every registration requires their approval**, you will have to wait for your request to create an account to be approved before you can log in, and fill out the <u>Freelancer registration form</u>.



3. Fill the Freelancer registration form

Once you create your account, you will be directed to the Freelancer registration form.

Yo Yo	elGigs				🗙 Canc
		Gener	al profile		
0	General profile	Personal information			Auto-translate into other languages
2	Skills & preferences	First name *	Last name		English 🗸
3	Qualifications	Richard	Hsu		
4	Certificates	Gender *	Timezone *		Personal information Full name, email, phone
5	Work experience	Select V	Select	~	number, timezone, profile picture, a short
6	Achievements	Phone code *	Phone number *		description, etc.
0	Achievements	Select 🗸			
7	Curriculum Vitae (CV)	Preferred language *			
8	Designation	Select		~	
9	Availability				
		Next: Add sk	ills & preferences		

There are multiple tabs under this form.

The first two tabs (General profile and Skills & preferences) are default tabs added in the system. The tabs that follow these (called dynamic tabs), are created by the platform's admin, depending on the information they require from you. Hence, you might come across different dynamic tabs in the Freelancer registration form you are filling.

The default tabs and the first two dynamic tabs have been explored to guide you accordingly.

3.1 General profile

i

Update all your personal information under this tab, which is broken down into three sections:



Personal information

Some fields under this tab will come prefilled with your personal information you added in the previous step.

Review and update them as needed, and fill the rest of the fields:

- First name*: This field will be prefilled. Review and/or edit your first name, if required.
- Last name: This field will be prefilled. Review and/or edit your last name.
- **Gender*:** Click the field and select your applicable gender.
- **Timezone*:** Click the field and select your current timezone.
- **Phone code*:** Click the field and select your phone code.
- Phone number*: Enter your phone number.
- **Preferred language*:** Click the field and select your preferred language from the options available.

Scroll down to update the next fields:

Short bio *	
Add a brief description about yourself	
	Save

• **Short bio*:** Enter a brief description about yourself that will be displayed on your profile where potential clients and other freelancers can see.

Once done, click Save.



And the information added under this section will be saved.

You can also close the form, and come back later to resume filling your application from here.

Add profile photo

Add your profile photo, which is a mandatory step to become a freelancer on the platform.





Select a picture from your system and click Open.

The image will open in an image editor pop-up, in the middle of the screen.

There are three buttons at the bottom of the form, namely Rotate left, Upload profile picture, and Rotate right.

Rotate the image left or rotate it right using the applicable buttons.

Use the mouse scroll to adjust the image by zooming it in and out accordingly.





Once the image has been edited, click **Upload profile picture**, and the image will be uploaded.





Your address(es) - (add at least one)

Next, add your current address.



Click Add from the upper-right corner of the section.

The Add address pop-up form appears.

Add address		\times
Type your location here *		
Country *	State *	
Select City *	Select Zip code *	
Select		
Set as default	Save	e

Update the following:



• **Type your location here...*:** Begin typing your address in this field and related search results will appear in a dropdown list.



Make your selection from the list.

When you do this, the field under the country and state will automatically get filled with the appropriate data (example - the country field will be updated based on the selected address).



If the admin has not activated the Geo-location feature, the list of address suggestions will not appear. In this case, simply add the complete address in this field.

• **Country*:** If you selected a Google suggested address, this field will be filled automatically and cannot be edited.

On the other hand, if the Geo-location feature was not activated, you will be able to select the country from a list of countries.

Make your selection accordingly.

• State*: If you selected a Google suggested address, this field will be filled automatically and cannot be edited.

On the other hand, if the Geo-location feature was not activated, you will be able to select the state from a list of states, based on the country selected in the previous field.

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Make your selection accordingly.

- **City*:** Click the field and select the city.
- **Zip code*:** Edit/Enter the zip code.
- Set as default: Turn on U this toggle switch to set this address as your default address.

Leave this off or turn it off if you do not want to mark it as your default address.

Once done, click **Save**.

The address will be added to the section.

Your ad	ddress(es) - (add at least one)*	+ Add
0	Default 1344, street 10, New Delhi	_

You can add multiple addresses here, assuming you have multiple different places to live.

Once everything is updated, click Next: Add skills & preferences.

3.2 Skills & preferences

List down your skills and spoken language under this tab, which is broken down into two sections.

Vo!Gigs	5
---------	---

	Add skills & preferences	
General profile	Set up your profile	Auto-translate into other languages
2 Skills & preferences	Profile category * Hourly price (USD) *	English
3 Qualifications	Website & CMS Bug Fixes 	
4 Certificates	Profile title *	Skills & preferences Profile title, skills, soft
5 Work experience	Eg. Web Designer & UI/UX Designing Expert	skills, etc.
6 Achievements	Description	
7 Curriculum Vitae (CV)	Add a cover letter justifying your selected profile and skills	
8 Designation		
9 Availability		
	Back Next: Qualifications	

Set up your profile

1

You can set up more than one skill profile under this section, depending on the number of skill sets you have.

For instance, if you are both a professional programmer and also an expert content creator, you can create two different profiles under this section.

To create one profile, simply update the following fields:

- **Profile category*:** Click the field and select a category that defines the type of services you will be offering.
- Hourly price (default currency)*: Enter your hourly rate in the default currency.
- **Profile title*:** Enter your profile title, which will define your expertise.
- **Description:** Enter an extensive description defining your skills, experience and selected profile category.

Once done, click Add.

And with this, the profile will be added below these fields.



		Add
Professional website developer	ℤ	٤

Add as many profiles under this section by filling the fields and clicking **Save** to add it to the list.

Use the **edit button** set beside the profile to edit its details. And use the **delete button** to delete the profile.

Others

Define the rest of your skills under this section.

Others	
Spoken languages*	+ Request new
+ Bulgarian + Dutch + English + Flemish + French +	German
+ Kongo + Polish + Portuguese + Punjabi + Serbian +	- Slovak
+ Swedish + Urdu	

• **Spoken languages*:** Select the languages you can speak in, and offer services in, from the available options, by clicking them. To deselect a language, click it again.

If a language you require is not in the list, *depending on the settings configured by the admin*, you will either be able to directly add a language to the list (using the Add link) or request for a language to be added to the list (using the **Request new** link).

In both cases, the form is the same.

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Enter the language in the field, and click Request.



If you are requesting the language, you will have to wait for the admin's approval (which will take some days) before you can select it under your profile. Once approved, go to your **dashboard > profile settings** to update it accordingly.

Scroll down to define the soft skills you possess:

Soft skills + Request ne	W
× Ability to influence + Ability to work independently × Adaptability	Â
+ Analysis + Artistic sense × Attention to Detail + Collaboration	l
× Communication + Compassion + Competitiveness × Confidence	
+ Conflict resolution + Continuous Learning × Creativity	

• **Soft skills*:** Select the soft skills you have from the available options, by clicking them. To deselect a soft skill, click it again.

If a soft skill you require is not in the list, *depending on the settings configured by the admin*, you will either be able to directly add a soft skill to the list (using the Add link) or request for a soft skill to be added to the list (using the **Request new** link).

In both cases, the form is the same.

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Request soft skill	×
Soft skill*	
Request	

Enter the soft skill name in the field, and click Request.



If you are requesting the soft skill, you will have to wait for the admin's approval (which will take some days) before you can select it under your profile. Once approved, go to your **dashboard > profile settings** to update it accordingly.

Scroll down to define the skills you possess:

Skills*	+ Request new
× Amazon RDS + App Development + Data Analysis + I	Data Scraping
+ Design Mockup × Directory + PHP + Plugin Customiz	ation
+ Software Development + Website + WordPress e-Commerce	ce
	Save

This list of skills visible under this section depends on the profiles created in the previous section. For instance, if you created a developer's profile and a writer's profile, all the skills linked to these two profiles will be listed here for you to select.

• **Skills*:** Select the skills you have from the available options by clicking them. To deselect a skill, click it again.



If a skill you require is not in the list, *depending on the settings configured by the admin*, you will either be able to directly add a skill to the list (using the Add link as shown in image below) or request for a skill to be added to the list (using the **Request new** link as shown in image above).

In both cases, the form is the same.

Request skill	×
Category*	
Select	~
Skill*	
Request	

Select the category the skill will fall under, and enter the name of the skill.

Then, click Request.



If you are requesting the skill, you will have to wait for the admin's approval (which will take some days) before you can select it under your profile. Once approved, go to your **dashboard > profile settings** to update it accordingly.

After making all the selections, click Save.

Then click Next: Qualifications.



The next tabs under this form are admin manageable (dynamic tabs) and can be different for you.

In such a case, simply update the fields with the data requested, complete the form and submit it to become a freelancer on the platform.



3.3 Qualifications

		Qualifications	
General profile Skills & preferences	Education details		Auto-translate into other languages
3 Qualifications	Highest education *	Institute name *	English 🗸
 4 Certificates 5 Work experience 	Graduation Post graduation Ph.D		Qualifications Your highest education, and the institute from
6 Achievements		Submit	where you received the same.
7 Curriculum Vitae (CV)			
8 Designation	Back	Next: Certificates	
9 Availability	- 2011		

Share your highest qualification details under this tab.

Update the following under this tab:

- Highest education*: Select your highest education from the list of options.
- Institute name*: Enter the institute name from where you completed this education.



Just like the dynamic tabs, these fields are also dynamic in nature and are admin manageable. Hence, they can be different in your form (if there is a tab named qualifications).

Once done, click Submit.

Then, click Next: Certifications.

3.4 Certifications

Share proof of your skills & qualifications under this tab.

Yo!G	igs
------	-----

	Certificates					
0		Share proof of your skills & qualifications	Auto-translate into other languages			
	Skills & preferences	Upload proof *	English 🗸			
Ø	Qualifications	Choose file No file chosen				
4	Certificates	Allowed file extensions - png. jpg, jpg, pdf, doc, docx Please upload a file that is less than 2.00 MB in size.	Certificates			
5	Work experience	Submit	Upload all your certificates to help speed up the freelancer			
6	Achievements		approval process. It will also help you get jobs			
7	Curriculum Vitae (CV)		easily once you join the platform.			
8	Designation					
9	Availability	Back Next: Work experience				

There is only one field that allows you to upload all your document proofs.

To upload a document, click **Choose file**. Select the document from your system and click **Open**. Then, click **Submit** to upload the document.

A new section will appear and the uploaded document will be listed under it.

Attached file(s) TechnicalContentWriter31stMarch2... Х 25KB

Upload all the required documents following the same process.



Just like the dynamic tabs, these fields are also dynamic in nature and are admin manageable. Hence, they can be different in your form (if there is a tab named qualifications).

Once done, click Next: Work experience.

Fill all the tabs under the form accordingly. By the end of the form, click **Submit** to complete the registration process.



4. Wait for the admin's approval

After submitting your application, you are directed to the following page asking you to wait for the admin's approval.



You are required to wait for the admin to review your application and share their approval for the same, which might take 5 to 7 working days.

You won't be able to log into your account before this.

Once the admin approves your application, you will be notified about it via your email address.

You can then log into your account and begin your freelancing journey.



In case the admin declines your application, it is probably because they did not find your information complete or genuine.



Update all your details again with proper information and ensure all your uploaded documents are genuine.

Once done, submit it again.

You can resubmit your application only for a set number of times (depends on the settings defined by the admin on the admin dashboard for the same).



5. Explore your dashboard

Once your application is approved (you will be notified about it in your email), log into your account.

This will direct you to your dashboard.

rvice packages
$\overline{\mathfrak{S}}$
<u>View all</u>
pty

On the extreme left are a few buttons that allow you to:

- Hide your left side navigation bar 💻
- Go to your messages
- Check your notifications
- Change your language settings 🛇
- Log out G

And on the right side of these buttons is the vertical navigation bar.

In the middle of the page is the dashboard insight section that is filled with various types of charts, graphs, or gauge widgets, which allow you to see, at a glance, the performance of your freelancer account.



6. Review your account settings

From the navigation bar, go to Account settings.

	Vo!Gigs	Account settings		
	PROFILE	Auto-translate into	General profile	
≡	Dashboard Account settings	other languages	Personal information	
_	Availability calendar	English 🗸	Username *	
Ē	BOOKING	General profile >	Luke https://cpe.yogigs.4livedemo.com/Freel	ancer/Luke
¢	DIRECT BOOKING	Skills & preferences	First name *	Last name
•	(→) Direct booking orders	Qualifications	Luke	
0	 Direct booking subscriptions 	Certificates	Gender *	Timezone *
	HISTORY	Work experience	Male 🗸	UTC +05:30 Asia/Kolkata 🗸
	Job orders	Achievements		
	Wallet recharge orders	Curriculum Vitae (CV)	Phone code *	Phone number *

This will direct you to the account settings page, which is divided into two sections - a vertical tabs section and a form section.

The first few tabs will be the same ones you filled out under the <u>Freelancer</u> registration form. Review the information accordingly and update as required.

With this, you are ready to begin your freelance journey!



7. Find a job

On the vertical navigation bar, click Find jobs to begin looking for jobs.

	Yo!Gigs	Dashboard (Free	elancer)	Jobs Direct b	booking Service packages
≡ ⊡	 Garne paraget Marketplace services Service orders SPONSORSHIP PLANS Sponsorship plans Sponsorship plan orders OTHERS 	Hello, Luke Location : Australia Member Individual	r since : 08 Aug 2024 Registe	Wallet balance ered as : \$ 0.00	
Ō	 Gift cards Find jobs 花 Reported issues DISCUSSION FORUM 例 y questions Subscribed tags 	Total jobs Total jobs O		In process Total	
	♥ Requested tags	Assigned		Closed	

The front end job listing page will open in a new tab.

Yo!Gigs	📼 📌 🎡 Lu
Categories $$ Find a freelancer Find jobs About us Find service packages Discussion forum	
Get hired! We have 107 + Jobs from all over the world Q Search	Jobs Freelancers Service packages
🞛 Categories 🗸 🔗 Client Details 🗸 📀 Budget 🗸	
	Fixed-price Biddable Private jobs
Found 107 Jobs	Tixed-price biddable Private jobs

Use the search bar to search for a specific type of job.



Get hired! We have 107 + Jobs from all over the world		
Q Developer		Jobs Talents
☐ Categories → & Client Details → Ø Budget →	Fixed-price Bid	dable Private jobs
Development & IT Services Posted on: Jun 26, 2024	Send before	Jun 28, 2024
Software developer	Job type	Task

Narrow down your search results by using the various filters available below the search bar.

Each job posting will have the job title, description, skills required, last date to send a proposal, job type, task type, estimated date and time to complete the job, number of proposals given by other freelancers for the job, budget, and the client details.

And if the job is an on-site job, the location will also be displayed here.



To view the complete details and description of a job post, click View details, or click the respective job's title.

This will direct you to the respective job post page.

Desktop App Improvements &	& Bug Fixes	
👘 Posted by: <u>Andrew</u> 🕓 Posted: Mar 21, 2025 📋 Last date	e: Mar 31, 2025 Open	
Proposal (0) Job details		
About the job		
As a Desktop Application Developer, you will be responsible for identifying and fixing bugs, improving the performance of our existing desktop applications, and implementing new features as needed. You will work with the development team to troubleshoot, debug, and optimize the software for both	Fixed-price \$ 100.00	
functionality and user experience. The ideal candidate will have hands-on experience with desktop	🚊 Job type Project	
applications, proficiency in relevant programming languages, and a strong problem-solving mindset.	Task type Fixed-price	
Job instructions	Estimated date/time Mar 31, 2025 (21:00)	
 Collaborate with the development team to design solutions and implement fixes. 	Location Social, Sector 7	
 Ensure applications are optimized for performance, reliability, and security. 	Job views 1	
 Monitor and troubleshoot user-reported issues, providing quick and effective resolutions. 		
 Write and maintain clear and concise documentation for software updates and bug fixes. 	ion for software updates and bug fixes.	
 Integrate user feedback into ongoing updates and improvements. 		
 Work with QA teams to verify bug fixes and enhancements. 		
 Stay up-to-date with industry trends and technologies to improve desktop app performance and functionality. Skills & expertise required 	Andrew ◎ Germany ★ 0/5 (0)	

Review every detail about the job on this page, including the job description, any attachments shared with the job post, the client's details, their job success score, and job history.

Clients with a high job success score are considered good options.



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Another thing you should keep an eye for includes the client's history including the number of jobs posted till date, the total amount spent till date, and their ratings.

Good clients have a reasonable budget, good ratings and have a few successfully completed jobs. To learn more about the client, click **View profile** below their details.



8. Send a proposal

After reviewing everything (client's details and job details), if you feel that this job is perfect for you, click the **Send proposal** button on the job post page.

A pop-up form asking you to define your proposal terms will appear.

Desktop App Improvements & Bug Fix	kes		×
Job profile Job category & skill requirements defined by t Desktop App Improvements & Bug Fixes	he client.		
Terms What is the price you would like to bid for this Job price: \$ 100.00	job?		
Job price Total amount the client will see on your proposal	\$	100.00	
		Send proposal 7	Cancel

This form is divided into three sections.

i. Job profile

This section defines the skills the client requires for this job. There is no field to fill under this section.

ii. Terms

Define your proposal terms under this section.



Terms			
What is the price you would like to bid for this job? Job price: \$ 100.00			
Job price Total amount the client will see on your proposal	\$	100.00	
12% Admin commission This is the admin's commission, which is deducted from the amount you set as the price. Only you can see this.	\$	12.00	
You'll receive The estimated amount you will receive after the service fee (admin's commission) is deducted.	\$	88.00	
How many days will it take to complete this job? * Set the time it will take to complete the job	Years	Months 0	Days Days

Review and update the applicable fields:

• Job price: This field comes pre-filled with the job price set by the client.

Edit the price as per your requirements.



If the job type is a fixed-price job, this field will not be editable.

• **{percentage}% Admin commission:** This is the admin's commission that will be deducted from the total amount earned from the job.

This amount is derived using the commission rate set by the admin (visible in the label) and the job price defined by you (in the previous field).

In this example, the job price is 100 and the commission rate set is 12%, so the commission is (12/100)*100 = 12.

You CANNOT edit this field.

• You'll receive: This is the amount you will receive when the job is completed.

It is derived by deducting the commission from the job price (100-12 = 88).

You CANNOT edit this field.



• How many days will it take to complete this job?*: Define the number of days, months and years it will take for you to complete the job.

Enter 0 in the years and months field, if the amount of time is only in days.

iii. Cover letter

Enter a cover letter and share your CV (along with your work portfolio) with the client to increase your chances of getting selected.

Cover letter	
Enter your message to the client *	
	Ì
3000 character(s) left.	
Attachments (optional)	
Drag & drop the file here, or <u>Browse</u> for your file	
You may attach up to 5 files, each under the size of 2 MB.	2

Update the following:

- Enter your message to the client*: Enter the complete cover letter in this space. Ensure that it falls within the character limit of 3000.
- Attachments (optional): Share your CV, work portfolio and any other documents you feel is important to be considered for this job.

To add an attachment, click Browse.

Select the file from your system and click Open.

The file will be uploaded and displayed below this field:



Attachments (optional)	
Drag & drop the file here, or <u>Browse</u> for your file	
You may attach up to 5 files, each under the size of 2 MB.	
CV.png 98KB	×

You can upload up to five documents as supporting evidence of your skills.

To remove a document, click X beside the document's name and it will be removed.

Review the form one last time.

Desktop App Improvements & Bug Fixes	\times
3000 character(s) left.	
Attachments (optional)	
Drag & drop the file here, or <u>Browse</u> for your file	
You may attach up to 5 files, each under the size of 2 MB.	
Cv.jpg 18KB	×
Send proposal 7	Cancel

Once everything has been updated, click Send proposal.

And your job proposal will be sent to the respective client.



Wait for the client to review the same.

If the client likes your proposal, they will accept your proposal instantly. When this happens, you will be notified about the change via your email and a notification about the update will be visible on your dashboard.

	✓Yo!Gigs	My notifications
	PROFILE	
≡	Account settings	
	Availability calendar	Job status has been updated Aug 28, 2024 13:33 The status of Pest Control Supervisor has been updated to - Published. Review the same. Aug 28, 2024 13:33
	🖻 Jobs	Freelancer request has been approved Aug 08, 2024 11:52
Ģ	DIRECT BOOKING	Your request to become a freelancer has been approved by the admin. Search for jobs based on your skills and begin earning.
S	 Direct booking subscriptions 	
	HISTORY	
	Job orders	
	Wallet recharge orders	
	READY-TO-GO SERVICES	


9. Accept the job offer

Click the notification you received regarding the job's status update and you will be directed to the job post page.



Click Accept job.

A confirmation message appears asking you to confirm your action.



Click Yes to accept the job.

After accepting the job offer, you can update your job status by marking it as '<u>On the way</u>' (for in person jobs) or '<u>Started</u>' (for remote jobs).

• Mark job as on the way: When you're en route to start a job (for in-person jobs), mark the job as 'On the way' to notify the client that you are on your way to the location.

DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk** (*) next to a label indicates that the information is mandatory.



About the job		
As a Desktop Application Developer, you will be responsible for identifying and fixing bugs, improving the performance of our existing desktop applications, and implementing new features as needed. You will work with the development team to troubleshoot, debug, and optimize the software for both	Fixed-price \$ 100.00	
functionality and user experience. The ideal candidate will have hands-on experience with desktop	🚊 Job type	Project
applications, proficiency in relevant programming languages, and a strong problem-solving mindset.	📑 Task type	Fixed-price
Job instructions	Estimated date/time	Mar 31, 2025 (21:00)
 Collaborate with the development team to design solutions and implement fixes. 	October 2015	Social, Sector 7
 Ensure applications are optimized for performance, reliability, and security. 	O Job views	1
 Monitor and troubleshoot user-reported issues, providing quick and effective resolutions. 	Comments	View
 Write and maintain clear and concise documentation for software updates and bug fixes. 		
 Integrate user feedback into ongoing updates and improvements. 	✓ Mark on the	way
 Work with QA teams to verify bug fixes and enhancements. 	Report an is:	2110
 Stay up-to-date with industry trends and technologies to improve desktop app performance and functionality. 		

To do this, visit the Job post page and click Mark on the way.

A confirmation message appears asking you to confirm your action.



Click Yes to confirm your action.

• Mark the job as started: Once you begin working on the assigned task, update the status to mark the job as started.





To do this, visit the Job post page and click Mark job started.

A confirmation message appears asking you to confirm your action.



Click Yes to confirm your action.



10. Send a message

Keep an open communication with the client always. To send the first message, go to **Proposals** (lists all the proposals sent to the client) from the **Job post** page.

	Desktop App Improvements & Bug Fixes	
	Posted by: Andrew 🕒 Posted: Mar 21, 2025 💾 Last date: Mar 30, 2025 Open	
	Proposal (1) Job details	
	Luke \bigstar 0.00/5 (0) Development & IT services \$ 100.00 Offer price	0
	 	
Click 😳	and a pop-up chat room will open.	
ktop A	nn Improvements & Rug Fives	×
	Andrew Development & IT Services \$ 100.00 Offer price	
Desktop A	pp Improvements & Bug Fixes	
	This Space Is Currently Empty	
_	There's nothing here right now, but stay tuned for future updates!	
Œ	Type a message here	▶

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Type your message in the field.

Press Enter on your keyboard, or click \triangleright to send the message.

To attach a file, click \bigoplus , select the file from your system and click Open.



11. Complete the job

Once you have completed the job, visit the Job post page again.

Job	instru	ictions	

 Estimated date/time (2) 	.00)
Collaborate with the development team to design solutions and implement fixes. Output Location Social, Sec	:or 7
Ensure applications are optimized for performance, reliability, and security. O Job views	1
Monitor and troubleshoot user-reported issues, providing quick and effective resolutions. Comments	∕iew
Write and maintain clear and concise documentation for software updates and bug fixes.	
Integrate user feedback into ongoing updates and improvements.	
Work with QA teams to verify bug fixes and enhancements.	
Stay up-to-date with industry trends and technologies to improve desktop app performance and functionality.	

Click Mark job as complete. A pop-up form appears.

Desktop App Improvements & Bug Fixes	×
Update job status & comment!	
Share your comments & job update	
Attachments (optional)	h
Drag & drop the file here, or <u>Browse</u> for your file	
You may attach up to 5 files, each under the size of 2 MB.	
Submit	Cancel

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Update the following:

- Share your comments & job update: Enter a message to send to the client to let them know that the job has been completed, along with any other message you want to add.
- Attachments (optional): If there is any document that needs to be shared, upload it as an attachment.

Click **Browse**. Select the file from your system and click **Open**. The file will be uploaded and displayed below this field:

Attachments (optional)		
	Drag & drop the file here, o <u>r Browse</u> for your file	
You may attach up to 5 files, e	each under the size of 2 MB.	
CV.png		~
98KB		X

You can upload up to five documents that you would like to share.

To remove a document, click imes beside the document's name and it will be removed.

Click Submit.

With this, the job will be marked as completed.

	Estimated date/time Mar 31, 2025 (21:00)
esign solutions and implement fixes.	Location Social, Sector 7
mance, reliability, and security.	Job views 1
ues, providing quick and effective resolutions.	Comments <u>View</u>
nentation for software updates and bug fixes.	
es and improvements.	Completed
enhancements.	Report an issue
chnologies to improve desktop app performance and	, <u>, , , , , , , , , , , , , , , , , , </u>

If the client finds the work completed as per their requirements and as discussed, they will mark the job as closed and share their feedback for it.



You can review the feedback from your dashboard and share your feedback for the client as well.

On the other hand, if the client feels that the work isn't completed as discussed or as expected, they can mark the job as incomplete.

In both cases, a notification will be sent to you regarding the same.



Click this notification and you will be directed to the job post page.

In case you feel that you have completed the job properly as per discussions and the selection by the client was wrong, you can reject the income status by clicking the **Reject - incomplete status** link.



Click Accept incomplete status to complete the job properly and submit again.



12. Report an issue

If you have any issues with the client or the job, you can report an issue for the same by clicking the **Report an issue** link on the Job post page.

effective resolutions. pdates and bug fixes.	Comments <u>View</u>
	∑ Accept incomplete status
esktop app performance and	

When you do this, the Report issue pop-up form appears.

Report issue		×
Subject *		
Select		~
Select the percentage of total amount the freelancer will be given *		
10		~
Comment *		
		/i
	Submit	Cancel

DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk** (*) next to a label indicates that the information is mandatory.



Update the following:

• **Subject*:** Select the subject of the issue from the predefined list of issues as set by the admin.

To do this, click the field and a dropdown list with all options will appear. Make your selection.

- Select the percentage of total amount the freelancer will be given*: Select the percentage of the total amount (10%, 50%, 100%, etc.) you should be given for the work from the dropdown list of options.
- **Comments*:** Enter your comments related to the report being made.

Click Submit.

With this, the issue is reported.

Both the platform's admin and the respective client will be able to view the issue reported and take action against it.

The client can either resolve the issue by accepting your terms or escalate the issue to the admin.

Review the reported issue's update on your dashboard under the **Reported** issues submodule.

	Vo!Gigs	Reporte	d issues			
≡	READY TO SERVICE Ready To Service Market Place Service	Q Search b	y keyword			Nore filters
Ē	Ready To Service Orders SPONSORSHIP PLANS Sponsorship plans	Client name	Issue title	Issue Type	Reported issue status	Actions
¢	Sponsorship plans Sponsered Plans Order OTHERS	Luke Australia	Seems like a fraud client	Jobs	In Progress	Image: A state
0	 ↔ Gift cards Q Find jobs ☆ Reported issues 					
	DISCUSSION FORUM ⑦ My questions ③ Subscribed tags					



13. Escalate the issue

In case, the client doesn't agree to your terms and the issue hasn't been sorted yet, you can escalate the issue to the admin of the platform.

You can	do this from	the Reported	issues page	on your dashbo	ard.
rou curr			issues page	on your dusined	ara.

♦ Yo!Gigs	Reporte	d issues			
READY TO SERVICE Ready To Service Market Place Service Note: Service	Q Search by	y keyword			nore filters
Ready To Service Orders SPONSORSHIP PLANS Sponsorship plans	Client name	Issue title	Issue Type	Reported issue status	Actions
Sponsered Plans Order OTHERS	Luke Australia	Seems like a fraud client	Jobs	In Progress	•
Gift cards					
茈 Reported issues					
DISCUSSION FORUM ⑦ My questions ⑤ Subscribed tags					

Click beside the reported issue, to escalate the issue to the admin.

With this, the Escalate issue to support team pop-up form appears.

There is only one field in this form.

Add your comments regarding the report and its escalation in the field provided.

Escalate issue to the support team	×
Your comment *	
Submit	

Then, click **Submit**.

And the report will be escalated to the administrator of the platform.

The admin will take action after analyzing everything, and you will be updated regarding the same via your notifications section (and on email).

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14. Review the jobs module

Once your job has been completed, review its details under the **Jobs** module.

♦ Yo!Gigs	Manage your jobs	
PROFILE Dashboard Account settings	All jobs Assigned 0 In process 0 On The Way 0 Started 0 Completed 1	
Availability Calendar	Q Search by category or keyword	the second se
DIRECT BOOKING	Posted: Mar 24, 2025 Desktop App Improvements & Bug Fixes	۲
Booking Subscriptions	O 1	
Job orders Wallet recharge orders		
READY TO SERVICE		

Keep track of all your jobs here, including the jobs assigned, jobs in process, jobs on the way, jobs started, jobs completed, jobs closed, and jobs canceled.



15. Direct booking module

This module allows you to be hired directly by clients based on your marked availability.

By managing your availability, you can decide when you are open for bookings, making it easier for clients to schedule appointments.

Availability is set through the <u>Availability calendar</u>, while bookings are managed under the <u>Direct booking orders</u> and <u>Direct booking subscription</u> <u>submodules</u>.

15.1 Set your availability calendar submodule

To manage your availability calendar, visit the **Availability calendar** submodule from the left navigation panel.

There are two tabs under this submodule.

	Yo!Gigs	Manage your availability calendar				
≡	PROFILE Dashboard C Account settings Account calendar	GENERAL Minimum b	- WEEKLY	Booking before durati	on	
	BOOKING Jobs DIRECT BOOKING	My curren	t time :- 12:55:	04(Timezone string +0	05:30)	
Ļ 9	□ Direct booking orders	00:00	Sun	Mon	Tue	Wee
	Divert herebing	00:00				
\odot	subscriptions	01:00				
	HISTORY	02:00				
	Job orders	03:00				

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i. General tab

This tab lets you manage your weekly availability by specifying the time slots when you are available for bookings. The availability set here applies to the same time slot for all weeks.



To manage your availability for a specific date, refer to the weekly tab.

Update the following:

Manage your availability calendar							
GENERA	NL WEEKLY						
Minimum booking duration Booking before duration 1 0 Auto booking Save							
My current time :- 13:45:49(Timezone string +05:30)							
00:00	Sun	Mon	Tue	Wed	Thu	Fri	Sat

• **Minimum booking duration:** Enter the minimum time slot for which a client can hire you.

For instance, enter 1 to allow bookings for at least one hour.

!

The minimum and maximum duration limits for the respective fields are configured by the platform admin.

• **Booking Before Duration:** Enter the minimum time before a booking must be made.

For instance, enter 2 if bookings must be made at least 2 hours in advance.

• Auto booking: The toggle switch beside auto booking allows you to manage how your direct booking orders are assigned.

When you turn on O this toggle switch, bookings will be assigned to you automatically without requiring approval.



If you leave this off or turn it off *o*, every booking made by a client will require your acceptance before it is assigned to you.



Manage your direct booking orders under the <u>Direct booking orders</u> <u>submodule</u>, accessible from the left navigation panel.

Scroll down to manage your availability calendar.

• Manage your availability calendar: To manage your availability, a calendar is available in a tabular format, where the days of the week are listed in the topmost row, and the leftmost column displays 24-hour time slots in one-hour intervals.

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
00:00							
01:00							
02:00							
03:00							
04:00							
05:00							
06:00							
07:00							
08:00							
09:00							
10:00							
11:00							

If you are visiting this submodule for the first time after creating your account, the calendar view will be empty.

Scroll down to view all available time slots.

To mark your availability on the calendar, select a cell corresponding to the desired day and time.

Drag vertically to mark the time range during which you are available.



	Sun	Mon	Tue	Wed	Thu	Fri	Sat
00:00							
01:00							
02:00		X 02:00 - 06:30					
03:00							
04:00							
05:00							
06:00							
07:00							
00:80							
00:00							

The selected slots will be highlighted to indicate your marked availability.



The selected time slot must exceed the specified Minimum booking duration.

To adjust a selected time range, hover over the start or end of the highlighted time slot, and an up-down arrow appears.

	Sun	Mon	Tue
00:00			
01:00		Ĵ	
02:00		X + 01:30 - 06:30	
03:00			
04:00			
05:00			
06:00			
07:00			

Drag to expand the time range or to reduce it accordingly.

You can also move the selected slot as a whole. To do this, select the highlighted field and drag it vertically up or down.

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To remove the marked availability slot, click the ' \mathbf{X} ' at the top of the selected time slot.

	Sun	Mon	Tue
00:00			
01:00			
02:00		01:30 - 06:30	
03:00			
04:00			
05:00			
06:00			

Once removed, that time slot will no longer be marked as available.

To update your availability, select and mark a new time slot following the same process.



After finalizing your availability, review the calendar to confirm your selections.



Once done, click Save.

ii. Weekly tab

Click the field next to the **General tab** labeled '**Weekly**' to navigate to the weekly tab.

Under this tab, you can manage your availability for any specific date or time you want to update.

Similar to the <u>general tab</u>, this tab also features a calendar in a tabular format.

In addition, this calendar displays the days of the week along with their corresponding dates in the topmost row, while the leftmost column shows 24-hour time slots in one-hour intervals.

ENERA	L WEEKLY						
ar 23	- 29, 2025					< >	Today Save
currer		(Timezone string +0					
:00	Sun 3/23	Mon 3/24	Tue 3/25	Wed 3/26	Thu 3/27 ×	Fri 3/28	Sat 3/29
.00			x		00:00	X	
00	X 01:00 - 10:30		00:30 - 14:30	X 01:00 - 12:30		00:30 – 15:00	X
00		X 02:00 - 19:30					01:30 - 13:00
00		02:00 - 19:30					
						r m	
00							
	-						
00							

forward in the calendar view or to go back.

Scroll down to manage your availability calendar.



• Manage your availability calendar: Once you find the date you want to update your availability for, hover over the start or end of the highlighted time slot, and an up-down arrow will appear.



Drag to expand the time range or to reduce it accordingly.

You can also move the selected slot as a whole. To do this, select the highlighted field and drag it vertically up or down.

Tue 4/8	Wed 4/9	Thu 4/10
		Х
Х		00:00
00:30 - 14:30	X	
	01:00 - 06:30	
		-



To remove the marked availability slot, click the ' \mathbf{X} ' at the top of the selected time slot.

Tue 4/8	Wed 4/9	Thu 4/10
		X
X 00:30 - 14:30		00:00
-		
-		

Once removed, the time slot will no longer be marked as available.

To mark a new time slot, select the cell corresponding to the desired day and time, then drag vertically to mark the time range during which you are available.

The selected slots will be highlighted to indicate your availability.



You cannot add or modify slots for the past dates.

After finalizing your availability, review the calendar to confirm your selections.

Once done, click Save.

With this, you can set your availability calendar for clients to view and book your appointment accordingly.



15.2 Review the direct booking orders

Manage and track all your booked orders under the **Direct booking orders** submodule, accessible from the left navigation panel.

🔷 Yo!Gigs	Manage direct booking orders	
PROFILE Dashboard Account settings	All Bookings Unscheduled Assigned 1 In process 0 Completed 1 Incompleted 0 Rejected 0	Canceled 1 →
Availability calendar BOOKING Jobs DIRECT BOOKING Direct booking orders Direct booking	Category: Store Executive Booked on: Mar 13, 2025 Assigned Recurring: No \$ 66.00	இ ि
subscriptions HISTORY Job orders Wallet recharge orders READY-TO-GO SERVICES	Category: Store Executive Booked on: Mar 06, 2025 Unscheduled Recurring: Weekly	 8
Service packages Marketplace services Service orders	Category: Store Executive Booked on: Feb 21, 2025 Closed Recurring: Monthly	 Ri

Keep track of all your direct booking orders here, including unscheduled bookings, assigned bookings, in-process bookings, completed bookings, incomplete bookings, rejected bookings, canceled bookings, and closed bookings.

Additionally, you can perform the following actions, similar to those available in the **Jobs** module:

- Accept a direct booking offer: Once a client books you through direct booking, you can manage it under the <u>Direct booking orders</u> submodule.
 - If the **Auto booking** toggle switch is turned '**on**' under the <u>availability</u> <u>calendar</u> submodule, client bookings will be accepted automatically without requiring your acceptance.

To accept the direct booking offer, click beside the assigned booking to open the dropdown menu, then select Accept offer.



Mana	ge direct booking orders		
All Bookings	3 Unscheduled 0 Assigned 1 In process 2	Completed 0	Incompleted 0 Reject
Q Sea	rch by keyword		See More filters
	Category: Pest Extermination Booked on: Mar 25, 2025 Assigned		Ø & …
	Recurring: Weekly		Accept offer
	\$ 64.00		Reject offer Unschedule

Click Accept offer and a confirmation message appears asking you to confirm your action. Click Yes to confirm your action.

• Unschedule a direct booking offer: To do this, click beside the assigned booking to open the dropdown menu, then select Unschedule.



When you do this, a confirmation message appears in the middle of the page. Click **Yes** to confirm your action.

You must wait for the client to reschedule it. Once rescheduled, you will need to accept the booking offer to proceed.

• **Cancel a booking:** To do this, click beside the booking you want to cancel, then select **Cancel booking** from the dropdown menu.

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Manage direct booking orders	
All Bookings 3 Unscheduled 0 Assigned 0 In process 3 Completed 0	Incompleted 0 Rejected >
Q Search by keyword	🛬 More filters
Category: Pest Extermination Booked on: Mar 25, 2025 In process Recurring: Weekly	٠ ۲۶ ۵ 🚯
\$ 64.00	Mark work as complete
	Report an issue Cancel booking

When you do this, a confirmation message appears asking you to confirm your action. Click **Yes** to confirm your action.

Once you have finished the work, you can perform the following actions, similar to those available in the **Jobs** module:

• Mark work as a complete: To do this, click beside the completed booking order to open the dropdown menu, then select Mark work as a complete.



• Send feedback: You can send the feedback to the client once the booking order is completed.



Mana	ge direct booking orders		
All bookings	7 Unscheduled 0 Assigned 0 In process 1	Completed 3	Incompleted 1 Reject
Q Sea	rch by keyword		🗯 More filters
	Category: Pest Extermination Booked on: May 25, 2025 Closed Recurring: Weekly		 &
	\$ 64.00		

To do this, click the **send feedback button** beside the completed service order.

Feedback	\times

Title *	
Description *	
Submit	

Update the following:

• **Stars:** Hover over the stars and click a star to give a rating for the completed direct booking.

For example, to give a 4-star rating, click the fourth star from the five stars and a 4-star rating will be selected accordingly.





- Title*: Enter a title for the review you are giving.
- **Description*:** Enter a detailed description sharing your feedback pointers.

Once done, click **Submit**.

i

Once feedback is added, you cannot change it.

The client will be notified regarding the feedback shared by you.

And they are also asked to share their feedback for working with you.

As soon as they share their feedback, you are notified about it as well (under the notifications section on your dashboard).

Review the feedback accordingly.

• **Report an issue with a booking:** If you have any issues with the client or the direct booking, you can report an issue for the same.



To do this, click beside the completed booking order to open the dropdown menu, then select **Report an issue**.

• Escalate an issue with a booking: To do this, go to the Reported issues page on your dashboard.

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	✔ Yo!Gigs	Reporte	d issues			
≡	Service packages Marketplace services Service orders	Q Search b	y keyword			See More filters
Ē	 Sponsorship plans Sponsorship plan orders 	Client name	Issue title	Issue Type	Reported issue status	Actions
¢	OTHERS Gift cards Q Find jobs	Luke Australia	Seems like a fraud client	Direct booking	In Progress	© ?
0	武 Reported issues DISCUSSION FORUM ② My questions					
	 Wy questions Subscribed tags Requested tags 					
	REQUESTS \mathcal{I}_{A} Spoken language requests					

Then, click beside the reported issue.

15.3 Review the direct booking subscription submodule

Manage and track all your direct booking subscriptions under the **Direct booking subscriptions** submodule, accessible from the left navigation panel.

All recurring bookings (weekly or monthly) will appear on this page.

	✓Yo!Gigs	Mana	ge direct boo	oking s	ubscriptio	ons		
	PROFILE	Active 4	Completed 0 Cancel	ed 0				
≡	Dashboard Account settings Availability calendar	Q Sear	rch by category or keyword	d			414	More filters
[::]		Client	Category	Туре	Start date	End date	Status	Actions
¢	DIRECT BOOKING							
0	(§) Direct booking subscriptions	Silas	Pest Extermination	Weekly	Mar 25, 2025	Apr 01, 2025	Active	0
	HISTORY Job orders Wallet recharge orders	Leonard	Pest Extermination	Weekly	Mar 25, 2025	Apr 01, 2025	Active	0
	READY-TO-GO SERVICES		5.E		N 04 0005	M 01 0005		

DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk (*)** next to a label indicates that the information is mandatory.



Keep track of all your direct booking subscriptions here, including active, completed, and canceled subscriptions.



16. Ready-to-go services module

These are predefined service packages that you can create and offer to clients. They allow clients to book your services quickly based on pricing tiers, with different plans designed to meet their specific needs and expectations.

You can create your own <u>Service packages</u> or add predefined packages provided by the admin from the <u>Marketplace services submodule</u>.

16.1 Service packages submodule

To create a service package, navigate to the **Service packages** submodule from the left navigation panel.

	✓Yo!Gigs	Manage your service packages
	년 Jobs	
_	DIRECT BOOKING	Q Search by category or keyword Search + Add
Ξ	☐ Direct booking orders	
	 Direct booking subscriptions 	Sr. no Title Assigned by admin Published Approved Status Actions
-	HISTORY	
-2	Job orders	
Ç	Wallet recharge orders	
	READY-TO-GO SERVICES	
\odot	 Service packages 	
	Marketplace services	
	Service orders	This space is currently empty
	SPONSORSHIP PLANS	There's nothing here right now, but stay tuned for future updates!
	Sponsorship plans	
	Sponsorship plan orders	

If you are visiting this submodule for the first time after creating your account, the space will be empty.

Begin by setting up your service packages.

To do this, click Add from the upper-right corner of the page to open the Service settings form.

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 Service settings 	
▲ Changes to an existing service will require re-appro	val.
General >	General
Other information	Category
Plans	
Location	
Media	Service types*
English	Service packages V
Arabic	Identifier*
	Status
	Active ~
	Save changes

Any changes you make to the services will require the admin's re-approval before being published on the platform.

There are multiple tabs under this form.

16.1.1 General tab

1

Update the following.

• **Category:** Select the category.

To do this, click the field and a dropdown list will appear. Multiple categories can be selected from the list.

• Service types*: Select the service type for which you want to create the service package.

To do this, click the field and a dropdown list of all the active service types will appear.

Based on the selection the fields under the Other information tab will appear.



• Identifier*: Enter the service identifier.

This will be displayed as the service package title for clients on the service packages listing page.

• Status: Select the status of the service.

To do this, click the field and select "active" to mark the service as active and publish it on the Service packages listing page.

Once done, click Save changes.

This will direct you to the next tab, which is the Other information tab.

16.1.2 Other information tab

The fields under this tab, located below the **Skills section**, are dynamic and created by the platform admin. They may vary based on the **Service type** selected by you under the <u>General tab</u>.

← Servi	ce settings		
A Changes to an	existing service will require re-	approval.	
General		Others information	
Other informatio	n 🚺 >		
Plans	0	Skills* + Request new	
Location	0	+ Inspection and Assessment + Integrated Pest Management	
Media	•	+ Problem Solving Abilities + Application Techniques	
English	•	+ Chemical Application + Identification and Assessment	
Arabic	•	+ Integrated Pest Management + KN of Pests and Pesticides	
		+ Pest Identification + Record-Keeping	
		+ Regulatory Compliance + Safety Protocols	
		What i need from you?	
		Note: This field is not visible in language specific tab until you fill the data.	

Update the following:

• **Skills*:** All the applicable skills that fall under the selected category will be listed here.



Other information	
Skills*	+ Request new
+ Inspection and Assessment + Integrated Pest Management	
× Problem Solving Abilities + Application Techniques × Chemical Application	ation
× Identification and Assessment × Integrated Pest Management	
+ KN of Pests and Pesticides × Pest Identification + Record-Keeping	
+ Regulatory Compliance + Safety Protocols	

Select the skills required for this service by clicking it.

Scroll down to update the next fields.

		cu ii	om y	ou.											
te: T	his fi	eld is	not	/isible	in lan	guage	spec	ific ta	b unti	il you	ı fill t	he d	ata.		
hat	we	offer	?												
в	I	Ū	ΙΞ	102											

The remaining fields under this tab are dynamic and created by the platform admin related to the service type, so they may vary from those shown here.

Scroll down to view each section and update all fields under this tab accordingly, ensuring that mandatory fields are completed to proceed.



Target audience for our service *
Note: This field is not visible in language specific tab until you fill the data.
Services types
Web Development
Web Development
Web Development Website Design
Web Development Website Design Website Maintenance

The fields under the language-specific tabs (English, Arabic) will only become visible once data is entered in the respective fields under the **Other information tab**.

Ensure that you update the required details in the **Other information tab** first to enable these fields for translation.

Update until the last field:

i

Once done, click Save changes.

This will direct you to the next tab, which is the Service plan setup tab.



16.1.3 Service plan setup

		• •	r	•	
Under this tab,	set up the	pricina	tiers for v	our service b	ackade
orraci triis tab,	Set up the	pricing	cicio i oi y	our service p	achage.

General	(At least one plan is mandatory. *)
Other information	
Plans () >	Silver
Location	Silver price
Media	Enter price
English	Time required to complete the Years Months Days
Arabic	service 0 0 0
Spanish []	Number of revisions included
	0
	Silver description
	Enter description
	Enter the expectations you will meet Order
	Add more values



The plan names available under this tab are defined by the platform admin and may vary from those shown here, while the rest of the fields remain the same.

Scroll down to view each section and update the fields accordingly.

Each service plan includes the following details:

- Plan price: Enter the price of the selected service plan.
- **Time required to complete the service*:** Enter the time you require to complete this service under the following fields:
 - Years

DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk** (*) next to a label indicates that the information is mandatory.



• Months

• Days

- Number of revisions included: Enter the number of revisions included in the plan.
- **Plan description*:** Enter a brief description about the service under the selected plan.
- Enter the expectations you will meet: Enter what the client will get under this service plan or what expectations will be met.
- **Order:** Enter the sequence in which these expectations will be displayed to the client.

For instance, if you want it to appear first, enter 1.

• Add more values: Click this button to add more fields for specifying the expectations you will meet under the selected plan. You can add multiple fields to clearly outline the deliverables for the client.

Enter the expectations you will meet		Order
Enter the expectations you will meet	Order	
		Delete
Add more values		

If you clicked the Add more values button by mistake, click Delete beside the new fields to remove them.

Follow this process to set up each service plan accordingly. You must configure at least one plan to proceed.

Once done, scroll down to the last field and click Save changes.

This will direct you to the next tab, which is the Location tab.



16.1.4 Location tab

There are two types of services you can create under this form: an **on-site** service or an **online service**.

Make your selection accordingly.



In-person

There is only one section on the form when this option is selected - Your saved address for service*

Select or add the address location of the service. This is where you will be working on-site.


Your saved addresses will appear under this section.



If the service is at a location that is not in the list, add a new address by clicking the **Add** link.

The Add address pop-up form appears.

Address	×
Type your location here *	
O Type your location here	
Country *	States *
Select v	Select ~
City *	Zip code *
Select ~	
Set as default	Save

The <u>Add address</u> form is the same everywhere on the platform (refer to 3.1.3 to know how to add an address).

Add in the details accordingly and click Save to add the address.

Then, select the address where you will provide the service, under this section.



Your saved address for service *					
	Default 85 Farnell Street ALECTOWN, New South Wales	\bigcirc			
0	243 Queen Elizabeth Boulevard	0			

Once done, click **Save changes.** This will direct you to the next tab, which is the **Media tab**.

Online

Select this option if you will provide the service remotely or work from home.



DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk** (*) next to a label indicates that the information is mandatory.

The secondary language setting and tabs are ONLY available if you have selected more than one language for the platform.



Once done, click **Save changes.** This will direct you to the next tab, which is the **Media tab**.

16.1.5 Media tab

Under this tab, upload a relevant image for your service. The uploaded media will be displayed on the service packages listing page for your service.

There is only one section on the form - Upload*

Media setup
Upload*
Choose File No file chosen
Preferred dimensions 355 × 117

To upload a media file, click **Choose file**. Select the document from your system and click **Open**.

The file will be successfully uploaded.

Upload*	
Choose File No file chosen	
Preferred dimensions 355 × 117	
20250326133217.png 239КВ	×

DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk** (*) next to a label indicates that the information is mandatory.

The secondary language setting and tabs are ONLY available if you have selected more than one language for the platform.



And the uploaded media will be added under it.

Images are uploaded directly to the platform; therefore, there is no Save changes button under this tab.

To proceed to the next tab, i.e., the **English tab**, click **English** from the left navigation panel in the service settings form.

← Service settings	
▲ Changes to an existing service will require re-	pproval.
General	Service language setup
Other information	
Plans	General
Location	Service name*
Media	Pest control
English	Description
Arabic 🌓	
Spanish	

16.1.6 English tab

This is the default language data tab. Since English is set as the default language, this tab is called the **English tab**.

Define and manage service-related details in this tab before translating them into other supported languages.

There are three sections under this tab: **General**, **Other information**, and **Plans**. All the details in this tab are pre-filled based on the information added in the previous <u>General</u>, <u>Other information</u>, and <u>Plans</u> tabs, except one field under the General section - **Description**.



eneral			
Service name*			
Pest control			
Description			
			h

Enter a service description in this field. The provided description will be displayed on the service details page for clients.

Once done, scroll down to review each section and update the fields as needed, ensuring that all mandatory fields are completed before proceeding.

Scroll down to the last field - Auto-translate to other languages

Auto-translate	to other languages		
Save changes			

Check mark this to update the secondary language(s) data automatically. With this, the data under the next language tab(s) gets auto-filled.



Deselect or leave the checkbox unselected if you want to fill the secondary language(s) data on your own.

Once done, click **Save changes** and you will be directed to the **Service packages** submodule page.



The next tabs after this are the secondary language tab(s) (Arabic and Spanish), and they contain the same fields as the English tab. You can edit the details in these tabs and save them.

If you opted to have the default language **auto-translated** into the secondary language(s), the Arabic and Spanish tabs will be pre-filled. In this case, review the data in each secondary language tab, make any necessary edits, and click **Save changes**.

🗸 Yo!Gigs Manage your service packages Direct booking subscriptions + Add Q Search by category or keyword Search HISTORY Job orders Wallet recharge orders Sr. no Title Assigned by admin Published Approved Status Actions READY-TO-GO SERVICES Service packages ◎ ∠ 墩 1 Pest control No Published Pending Marketplace services Service orders SPONSORSHIP PLANS Sponsorship plans Sponsorship plan orders OTHERS 🛱 Gift cards

With this, the service package will be added to the list.

If the platform admin has activated admin approval for service package requests, you must wait for the admin to review your service package and approve it before it is published on the platform.

Following the same steps, add as many service packages to the list as you want.





To view the details related to the service added click the **View button** beside the service.

16.2 Marketplace services submodule

This submodule allows you to add the predefined service packages created by the admin.

To add a service package, navigate to the **Marketplace services** submodule from the left navigation panel.

♦ Yo!Gigs	Manag	ge marketplace services	
DIRECT BOOKING Direct booking orders Direct booking subscriptions	Q Searc	ch by category or keyword	Search
HISTORY	Sr. no	Title	Actions
Job orders Wallet recharge orders READY-TO-GO SERVICES	1	Pest defense specialist	+
Service packages Marketplace services Service orders	2	Expert HVAC Technician	⊚ +
Service orders SPONSORSHIP PLANS Sponsorship plans	3	Social media content creator	+
Sponsorship plan orders OTHERS Gift cards	4	Professional 3D Design Services	+

Begin by reviewing the service package details before adding them.

To do this, click the **View button** beside the service whose details you want to check.

After reviewing the details, click the **Plus button** beside the service package you want to add.

This will direct you to the Service settings form.



← Servio	e settings	
▲ Changes to an e	xisting service will require re-	approval.
General	>	General
Other information		Category
Plans Location	0	
Media	0	Service types*
English Arabic	0	Service packages
Spanish	9	Identifier*
		Pest defense specialist Status
		Active
		Save changes

The **Service settings** form is the same as the one in the <u>Service package</u> submodule.

Review and update all relevant information in this form by navigating through the available tabs.

Once all the required details are updated, click **Save changes** to add the service package to your list under the <u>Service packages</u> submodule.

	Vo!Gigs	Man	age your ser	vice packa	ges			
≡	 Direct booking subscriptions HISTORY 	Q S	earch by category or keyv	vord			Sear	ch (+) Add
Ē	Job orders	Sr. no	Title	Assigned by admin	Published	Approved	Status	Actions
Ģ	READY-TO-GO SERVICES Service packages Marketplace services	1	Pest defense specialist	No	Published	Pending		●
S	Service orders	2	Pest control	No	Published	Approved		●
	 Sponsorship plans Sponsorship plan orders OTHERS 							
	🛱 Gift cards							

DISCLAIMER: The color theme and labels might differ in the screenshots as compared to on the platform. An **asterisk (*)** next to a label indicates that the information is mandatory.

The secondary language setting and tabs are ONLY available if you have selected more than one language for the platform.



If the platform admin has activated admin approval for service package requests, you must wait for the admin to review your service package and approve it before it is published on the platform.

Following the same steps, add as many service packages to the list that you want.



17. Review the service order submodule

Manage and track all your booked orders under the **Service orders** submodule, accessible from the left navigation panel.

	✓ Yo!Gigs	Manage your service orders	
	 Direct booking subscriptions 	All services 1 Assigned 0 In process 0 On the way 0 Started 0 Completed 0	Incompleted >
≡	HISTORY Job orders Wallet recharge orders	Q Search by keyword	🚔 More filters
⊡ Ģ	READY-TO-GO SERVICES	Plans: Silver Posted: Mar 27, 2025 Incompleted Pest control	
Ø	SPONSORSHIP PLANS		
	び Reported issues		

Keep track of all your service orders here, including assigned services, in-process services, on-the-way services, started services, completed services, incompleted services, rejected services, canceled services, and closed services.

Once a client purchases your service package, you can perform the following actions, similar to those available in the <u>Direct booking module</u>:

- Accept a service offer: To do this, click beside the assigned service to open the dropdown menu, then select Accept offer.
- Mark the service as on the way: To do this, click beside the in-process service to open the dropdown menu, then select Mark on the way.
- Mark the service as started: Once you begin working on the assigned task,

update the status to job started. To do this, click beside the service to open the dropdown menu, then select Mark service as started.



- beside the completed booking Mark work as complete: To do this, click order to open the dropdown menu, then select Mark work as complete.
- Report an issue with a booking: If you have any issues with the client or the Service package, you can report an issue for the same.

beside the completed service order to open the To do this, click dropdown menu, then select Report an issue.

• Escalate an issue with an order: To do this, go to the Reported issues page on your dashboard.

Then, click beside the reported issue.



18. Sponsorship plans submodule

This submodule allows you to become a sponsored freelancer, featuring your profile at the top of the freelancer listing page for greater visibility to clients.

To purchase a sponsorship plan, visit the **Sponsorship plans** submodule from the left navigation panel.

	Vo!Gigs	Subscription plans	s to becon	ne a sponso	ored freelancer
≡	Wallet recharge orders READY-TO-GO SERVICES Service packages	Q Search by plan name			Search
Ē	Marketplace services Service orders	Plan name	Price	Valid for days	Actions
Ģ	SPONSORSHIP PLANS Sponsorship plans Sponsorship plan orders	High-value/Exclusive Sponsors	\$ 135.00	55 Days	View Buy
0	OTHERS	Mid-Tier Sponsorship	\$ 95.00	31 Days	View Buy
	Q Find jobs 滋 Reported issues	Entry-Level Sponsorship	\$ 45.00	20 Days	View Buy
	DISCUSSION FORUM ③ My questions ⑤ Subscribed tags ⑤ Requested tags				

On this page, you will see multiple plans with different pricing tiers and their respective validity in days.

Begin by reviewing the plan details before purchasing them.

To do this, click

View

beside the plan whose details you want to check.

A pop-up will appear, displaying the plan details.

You can review the sponsorship plan name, description, price, and validity period in the pop-up.

Compare different plans to choose the one that best aligns with your requirements.



View plan details ×								
n-value/Exclusive Sponsors								
n name High-value/Exclusive Sponsors								
scription This sponsorship plan offers premium exposure for freelancers, ensurin higher visibility on the platform. Sponsored freelancers appear at the to of relevant searches, gaining more opportunities to attract clients. Idea for professionals seeking to maximize their reach and credibility.	р							
ce \$ 135.00								
idity for 55 Days								

After reviewing the details, click ^{Buy} beside the plan you want to purchase.

When you do this, a pop-up message will appear in the middle of the page.



Click **Yes** if you want to go with automatic renewal of the sponsorship plan upon expiry.

The plan will be renewed using your saved payment method.





To stop the next recurrence, refer to <u>Stop the next recurring renewal</u> subsection.

Click **No** if you want to make a one-time purchase without automatic renewal.

You will need to repurchase the plan manually after it expires.

Clicking either of these options will direct you to the payment page.

✓ Yo!Gigs				X Cancel						
	Complete your payment									
	ORDER DETAILS	ORDER PRICE								
	Graphics, Design & Architecture Service Package	Assign to Kanishk	\$ 17.00							
	Select payment method	Have a co								
	Wallet balance (\$ 2,078.41) Bank transfer	Summary Sub total	er coupon code Apply							
	Stripe	> Net amoun	nt \$ 17.00							
	Authorize.Net	* All purci- transaction	Confirm payment shases will be made in USD. Foreign n fees might apply according to your bank's policy.							

Review the payment details for the plan.

Then, select the payment method and complete the payment accordingly by clicking **Confirm payment**.

Once the payment is made from your end, you will be directed to the following page.



🔷 Yo!Gigs				X Cancel
	Thank you for placi \$ 17.0			
	Order number Payment time Payment method Buyer name	0000618 2025-03-19 13:58 PM Wallet Andrew		
	\$ Amount payment status Payment status	Paid	(J	<u>.</u>
	Go to order	rs		

From here, click **Go to orders** to be directed to the <u>Sponsorship plan orders</u> submodule page.

Or, close the form and go to the website home page by clicking **Cancel**. Then, go back to your dashboard and select **Sponsorship plan orders**.

	Vo!Gigs	Spons	orship plan ord	ers					
≡	HISTORY Job orders Q Search by keyword Vallet recharge orders								
Ē	READY-TO-GO SERVICES Service packages Marketplace services	Order ID	Plan	Amount	Start date	End date	Valid till	Recurring	Status
¢	Service orders	0000635	High-value/Exclusive Sponsors	\$ 135.00	Mar 27, 2025	May 20, 2025	55 Days	No	Active
ତ	 Sponsorship plans Sponsorship plan orders 								
	OTHERS								
	Q Find jobs 获 Reported issues								



19. Review the sponsorship plan orders submodule

Manage and track all your sponsorship plan orders under the **Sponsorship plan orders** submodule, accessible from the left navigation panel.

	Vo!Gigs	Spons	orship plan ord	ers							
≡	HISTORY Job orders Vallet recharge orders								≵ More filters		
Ē	READY-TO-GO SERVICES	Order ID	Plan	Amount	Start date	End date	Valid till	Recurring	Status		
¢	Marketplace services Service orders	0000635	High-value/Exclusive Sponsors	\$ 135.00	Mar 27, 2025	May 20, 2025	55 Days	No	Active		
S	SPONSORSHIP PLANS Sponsorship plans Sponsorship plan orders										
	OTHERS 留 Gift cards Q Find jobs 滋 Reported issues										

On this page, review the start date, end date, and validity of your sponsorship plan.

Stop the next recurring renewal

If you opt for a recurring sponsorship plan, the **Stop next recurring** button will appear next to the subscription plan.

Sponsorship plan orders								
Q Searc	ch by keyword							See More filters
Order ID	Plan	Amount	Start date	End date	Valid Till	Recurring	Status	Actions
0000636	High-value/Exclusive Sponsors	\$ 135.00	Mar 27, 2025	May 20, 2025	55 Days	Yes	Active	Stop next recurring

Click this to stop the next recurrence of the plan.



When you do this, a pop-up message will appear at the top of the page.

Click **Yes** to stop the next recurring plan, preventing any further payment deductions.

Once stopped, the recurring payment will be canceled successfully, but the subscription will remain active until its validity expires.



Start your freelancing journey!

With your first job completed, you can move to the next job and continue earning via the platform.

Once in a while, remember to check your profile settings and update it with any new information

Refer to the **Freelancer manual** to know more about all the features the platform has to offer you!

x——x

Yo!Gigs - Online Service Marketplace Solution

Visit https://www.yo-gigs.com/ to know more!



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